

# Privacy Policy

**Effective Date: February 25, 2026**

HD Travel (“HD Travel,” “we,” “us,” or “our”) respects your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard information when you visit our website (<http://hdtrav.com>), use our mobile applications, or otherwise interact with our services (collectively, the “Services”).

By using our Services, you agree to the practices described in this Privacy Policy.

## 1. Information We Collect

We collect information in the following categories:

### A. Information You Provide

We may collect personal information you voluntarily provide, including:

- Email address
- Phone number
- Information submitted through forms
- Communications you send to us

Providing this information is voluntary, but certain features of the Services may not function without it.

### B. Information Collected Automatically

When you use our Services, we may automatically collect limited technical information, including:

- Device model
- Operating system version
- App version
- Browser type (for website users)
- IP address
- Date and time of access
- Basic usage and interaction data

This information helps us maintain, secure, and improve the Services.

## C. Crash Reports and Diagnostics

We use Sentry, a third-party crash reporting and application monitoring service, to help us identify and fix technical issues.

When errors occur, Sentry may collect:

- Device information (such as model)
- Operating system version
- App version
- Crash logs
- Diagnostic and performance data
- Technical event timestamps

This data is used solely for debugging, security, and performance improvement. Sentry processes information on our behalf in accordance with its privacy practices.

## 2. How We Use Information

We use collected information to:

- Provide and operate our Services
- Create and manage user accounts
- Communicate with users
- Provide customer support
- Improve functionality and performance
- Monitor app stability and fix bugs
- Comply with legal obligations

We do not sell personal information.

## 3. Sharing of Information

We may share information only in the following circumstances:

### Service Providers

We may share information with trusted third-party vendors that help us operate our Services, including:

- Hosting providers
- Communication platforms
- Crash reporting and diagnostics providers (such as Sentry)

These providers are authorized to use information only as necessary to perform services on our behalf.

## Legal Requirements

We may disclose information if required by law or in response to valid legal requests.

## Business Transfers

If HD Travel is involved in a merger, acquisition, or sale of assets, user information may be transferred as part of that transaction.

## 4. Data Retention

We retain personal information only for as long as necessary to:

- Provide the Services
- Fulfill the purposes described in this policy
- Comply with legal obligations
- Resolve disputes

Crash and diagnostic data may be retained for a limited period to improve service reliability.

## 5. Data Security

We implement reasonable administrative, technical, and physical safeguards designed to protect information from unauthorized access, disclosure, alteration, or destruction.

However, no method of electronic transmission or storage is completely secure.

## 6. User Rights

Depending on your location, you may have the right to:

- Request access to your personal information
- Request correction of inaccurate information
- Request deletion of your information
- Withdraw consent where applicable

To make a request, contact us at:  
[groups@hdtrav.com](mailto:groups@hdtrav.com)

## 7. Children's Privacy

Our Services are not directed to children under 13 (or the minimum age required by law in your jurisdiction). We do not knowingly collect personal information from children without appropriate consent.

If we learn that we have collected information from a child without proper consent, we will take steps to delete it.

## 8. Cookies and Website Tracking

Our website may use cookies or similar technologies to improve user experience and analyze website performance. You may disable cookies in your browser settings, though some features may not function properly.

## 9. International Users

If you access our Services from outside the United States, your information may be transferred to and processed in the United States.

## 10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. When we do, we will revise the Effective Date above.

Continued use of the Services after changes are posted constitutes acceptance of the updated policy.

## 11. Contact Us

If you have questions about this Privacy Policy, please contact:

HD Travel  
4767 Okemos Rd, Okemos MI 48864  
groups@hdtrav.com  
800-438-1434